

Advanced Facilities Management Course

June 22nd - 26th, 2020

Ottawa, ON - Carleton University Campus

Grow your expertise to advance strategic direction in your organization.



This course has been designed by AMFM Consulting Group Inc. developers of Canada's first Facility Management Certificate Program at the University of Toronto.



The Advanced FM Course provides next level of training for the Facility Manager interested in further advancement in Facilities Management.

Participants will explore key strategic management practices in FM, learn how to integrate them into their own operations in order to enhance their services, processes and resource allocation. The objective is to enable course graduates to lead an FM department and contribute positively to the organization's bottom line through heightened fiscal awareness, maximum performance, organizational sustainability, optimized operations, improved service delivery and customer, supplier and staff relations.

Who Is This Course For?

This course is designed for facilities management professionals in the public, private and non-for-profit sectors who are looking to advance their understanding of key FM topics, trends and challenges as well as best practices in the Canada/USA Facilities Management sector. The course is highly recommended for FM professionals that are seeking advanced FM learnings, beyond accredited CFM, FMP, FMA's as well as university and college FM program graduates who would wish to increase their knowledge, skills and insight in preparation for future demands and changes expected in FM.

Course Topics:

This course is developed and delivered by leading FM experts in the field and provides a great environment to network with other FM professionals. Advanced content provides participants with best practices and trends on key topics.

Location: Carleton University Campus

Registration Fee: \$2,995 plus HST

Discounts available for more than 1 registration from the same organization.

► Online registration please visit
amfmconsulting.com/advanced-fm



After participating in this course you will be able to:

- Understand the principles of leadership both in facility and asset management FM environments;
- Improve service delivery and customer, supplier and staff relations;
- Apply concepts and best practices that help advance organizational sustainability and optimized operations; and
- Demonstrate your heightened skills in fiscal awareness and contribute positively to the organization's bottom line.

The Five-Day Plan

Day 1	Day 2	Day 3	Day 4	Day 5
Current Trends in FM World	Workplace Management Strategies	Sustainability, Climate Change, Energy	Risk Management, Business Continuity, Emergency Planning	Quality, Business Management Strategies
Customer Relationships, Stakeholder Expectations	Establishing a Culture	KPIs, IT Strategies, Data Analytics	Asset Management	Change Management, FM Integration

Course Instructors

Advanced FM will draw upon a select group of highly experienced Facility and Asset Management industry experts to lead the course for professionals and academia from Carleton University. As lifetime learners, each instructor is passionate about knowledge transfer and creating learning environments that ensure learning outcomes with lasting change.

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Accommodation: Participants are responsible for making their own arrangements. For a list of hotels in the Ottawa area please visit www.ottawahotels.com, or housing.carleton.ca.

To register please visit our website
amfmconsulting.com/advanced-fm



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